



**City of Pataskala Utility Department  
Nathan W. Coey, Utility Director**

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**Utility Department Updates for the November 21, 2016 City Council Meeting**

➤ **Director Updates**

- **GIS Program Update.** ARC GIS online platform is now live. Field and office staff have access to the related maps and databases. It is already being used daily by the staff.
- **Mr. Ryan Brown.** I am pleased to inform you that Ryan Brown has passed his Wastewater Operator III certification issued by the OEPA. Ryan has been with our department since 2012 as our Utility Superintendent and has proven to be an excellent addition to the team. Over the next month we are transitioning Ryan to handle our Operator of Record duties for the Bright Waters WRF.

➤ **Water Department**

- Addressed a service line leak on Harold Stewart Parkway.
- We are working to address any outstanding restoration work prior to winter.

➤ **Water Reclamation Department**

- Efforts are underway to complete one last land application event before the OEPA December deadline. This will ensure an empty building for storage through the winter months.

➤ **Billing Department Update**

- The staff is developing new service order codes to provide more direct notification to the field staff.
- The efforts of Billing Clerk, Steve Crane, has resulted in zero balance or outstanding past bill balance to the department. Mr. Crane has worked diligently to resolve any matters from our "Unpaid Final Report". This means timely and direct outreach efforts to customers.

Highest Regards, Nathan W. Coey, Utility Director